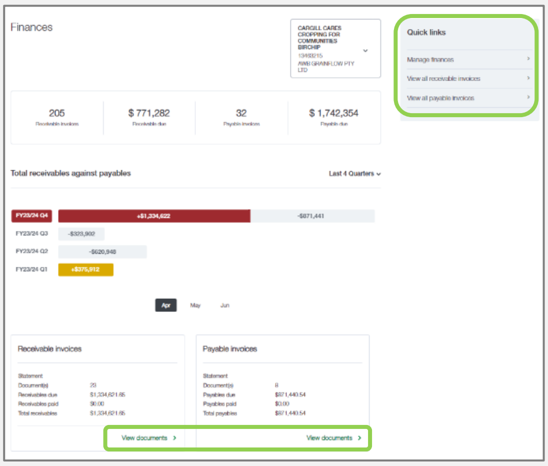
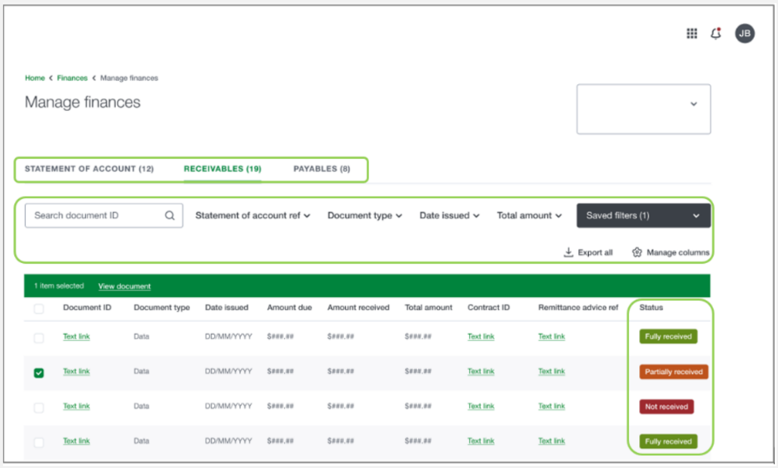
Customer Hub
A Cargill Service

Manage Finances

Customer Hub allows you to access your finance information online. You can view details of financial transactions dating back to July 2018 to assist you manage your finances. You can view and download RCTIs, statements, remittance advice and invoices. To view finances or download payment paperwork, sign into the Customer Hub, and click the Finances tile on the homepage.

Viewing Finances





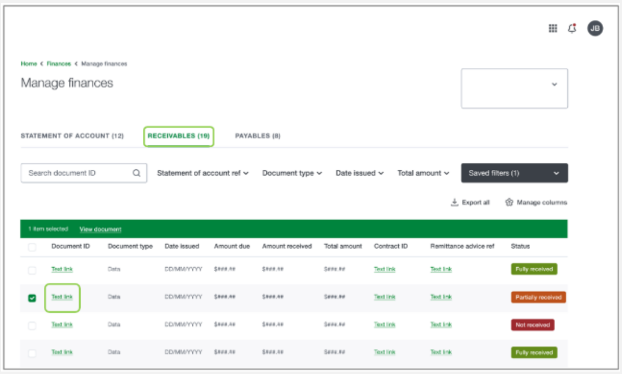
1. The Finances Dashboard displays a summary of your financial information for the selected NGR.

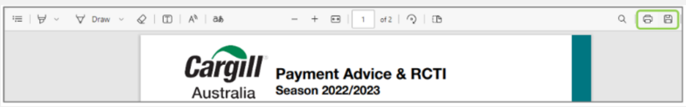
2. Use the Quick Links to navigate to Manage Finances to view more details

2. The Manage Finances detail listing has three tabs: Statement of account, Receivables and Payables.

- Payment status can be found in the status column
- Use the filters to locate a specific document
- Click ‘Export All’ to download the table into Excel

Downloading Payment Documents





1. Contract Payments (Payment Advice and RCTI) and Remittance Advice documents can be found in the Receivable tab.

2. Click a ‘Document ID’ in the table to open as a PDF in a new tab.

3. Download or print a document using the print or save icon in the top right-hand corner of your browser.

*Note: If you have pop-up blockers enabled, the PDF may not open. Please allow pop-ups from the Customer Hub on your device to view documents.