

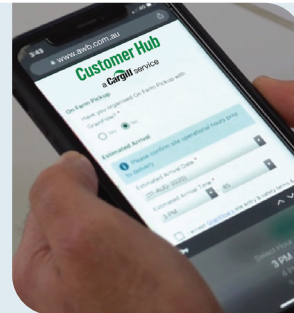


Customer Hub

A **Cargill** Service

Everything you need in the one place

The Customer Hub is a one stop shop to manage your business by bringing together our services into one place. The hub makes it easier to view your tickets, request to contract and sell your grain and stay on top of your paperwork. The Customer Hub combines functionality from our previous portals with a range of new services and is designed to complement the service we provide through our Sales Team and Grower Services Centre.



How it works

The Customer Hub dashboard has five main functionalities.



Market Pricing

Set up your account and preferences to view pricing information for your selected location, commodities and grade.



Contracts

Click on the live price to create a contract or submit an offer for your grain & the contract will be automatically created when price reaches that offer.



Tickets

View all your tickets in one place. Create a full or split ticket & allocate to a contract either with Cargill or another buyer.



Finances

Manage cashflow & payments, conduct financial forecasting & analysis & access everything you need for tax time.



Reports

View and download your sales history, contracts, invoices & certifications.

What you can do on the Customer Hub



Get **live prices** that are relevant to you and see pricing trends and insights.



Sell your grain online or nominate a price you want.



Get all your **paperwork**, including invoices and contracts.



View and manage your **tickets** in GrainFlow, including allocating tickets to contracts.



Download reports, including financial reports and your sales history.



Link through to the **Grower Delivery App** to book a delivery at a GrainFlow site.



Give permission to your **broker** or **financial advisor** to access as required.

What are the benefits of the Customer Hub



A **one stop shop** to manage your business.



Increased **price discovery** features based on your location or preferences.



Sell your grain online and instantly create a contract.



Offer your grain at a **target price**.



Improved visibility of all your **tickets** and easily allocate them to contracts.



Puts all your **paperwork** at your fingertips for when you need it.



Increased reporting capability, giving you the data to help manage your business.

How to access

The Customer Hub portal can be accessed via our [Cargill](https://au.mycargill.com/CustomerHub) website or via the link here: <https://au.mycargill.com/CustomerHub>.