



# Customer Hub

A **Cargill** Service



A trademark of Cargill Australia



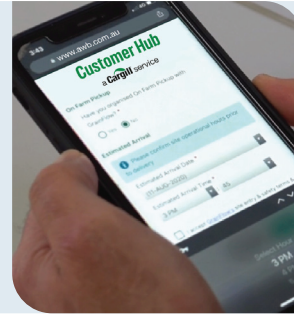
A Cargill Australia Company

## Everything you need in the one place

Customer Hub is a one-stop shop for all your business needs. It brings together all required on-line functionality in one place, making it easier to post prices and purchase grain, manage your inventory and outturn your grain.

The Customer Hub upgrades our previous GrainFlow portal. All the functionality from the old platform can now be found on the Hub, along with a range of new services.

The Customer Hub is tailored to you, with services and information to support you every step of the way.



## How it works

Customer Hub Acquirer dashboard has five main functionalities.



### Prices & Limits

Upload and manage prices. Add and manage tonnage limits.



### Manage Inventory

View and manage your entitlements, request and manage title transfers and manage inventory adjustments.



### GrainFlow Movement orders

Request and manage GrainFlow road outturns and movement orders.



### Finances

View and manage all receivable and payable invoices.



### Reports

Access and view detailed reports and insights.

## Features



Enhanced system for uploading and managing prices and daily tonnage limits



Request and approve title transfers all in a click of a button



View and manage your entitlement stocks



Online inventory adjustments



Request and manage GrainFlow road movement orders



View receivable and payable invoices



Enhanced version of all GrainFlow reports



Mobile enabled platform

## Benefits



Easier to upload prices and limits and to monitor purchases



Strengthen your inventory control process



Get a comprehensive view of your stock



Streamlined process for regrades, stock swaps and financial settlement



Save time by submitting your outturn requests online



Seamlessly manage your finances



Get insights from advanced reporting capabilities



Flexibility to view positions and updates 24x7

## How to access

The Customer Hub portal can be accessed via our [Cargill](#), [GrainFlow](#) and [AWB](#) website or via the link here <https://au.mycargill.com/CustomerHub>.