

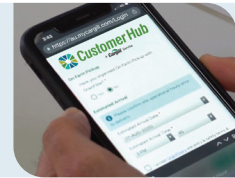


Customer Hub

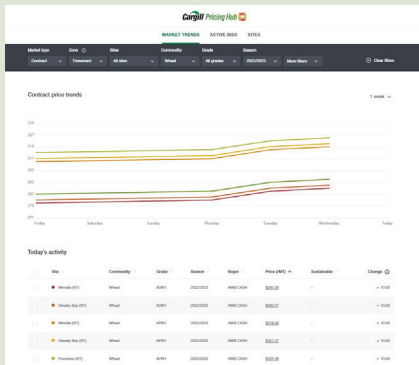
A **Cargill** Service

Market Pricing

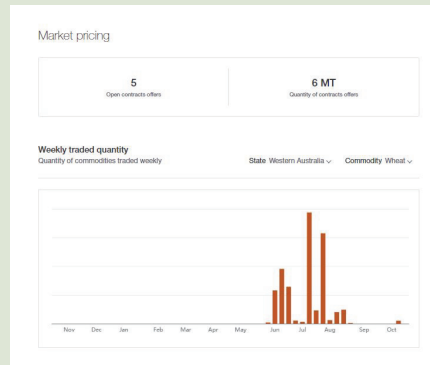
Customer Hub allows you to view pricing information for your selected location, commodity and grade. You can also save search bids and make an offer at the price you want.



How it works



Displays the market trends and active bids.



Displays the weekly traded quantity for the selected commodity and port zone.

How to add a saved bid search?

You can save up to 5 bid searches for your preferred market type, port zone, commodity and grade. You will receive an automated notification when the market reaches or exceeds the target price.

The 'Save bid search' form includes the following fields:

- Market type: Contract (dropdown)
- Port zone: Melbourne (dropdown)
- Site: Charlton (GF) (dropdown)
- Commodity: Wheat (dropdown)
- Grade: SFW1 (dropdown)
- Season: 2021/2022 (dropdown)
- Sustainable
- Enable notifications for target price
- Target price (MT): 400 (input field)

 Buttons for 'Clear' and 'Save search' are at the bottom.

Use the drop-down menus to select the market type, port zone and site as per your preference.

Then select the commodity and grade you want to sell.

Check 'Enable notifications for target price' box to set a target price to receive a notification when a published bid reaches or exceeds the target price you set.

The 'My saved bid searches' page shows a list of saved searches under the 'CONTRACT (3)' tab. Each search card includes:

- Market type (PZ or CBH)
- Commodity and Grade (e.g., Wheat - AGP1, Wheat - H2)
- Location (e.g., Fremantle (Zone), Geraldton (Zone), Mirambeca (CBH))
- Season (e.g., 2021/2022)
- Current bid price (e.g., AU\$360.00 / MT)
- Top Cargill contract bid (e.g., AU\$346.00 / MT)
- Buttons for 'Edit' and 'View bid details >'

Once you have saved your bid searches, it will appear here for all market types available.

How to access

The Customer Hub portal can be accessed via our [Cargill](https://au.mycargill.com/CustomerHub) website or via the link here: <https://au.mycargill.com/CustomerHub>.



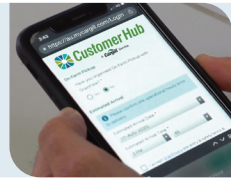
Customer Hub

A **Cargill** Service

Put Forward an Offer for a Contract

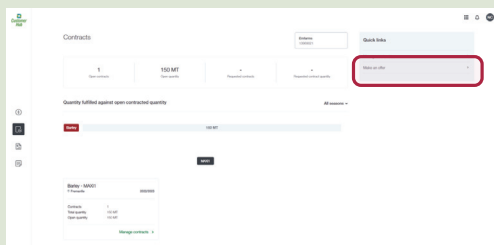
Growers can put forward an offer for a contract. Offers can be submitted online to sell in this future seasons production to Cargill. You can set the terms of your offer in the form provided.

Offers submitted online are considered firm, so if a bid at an equal or greater price matches the specifications of your offer, the offer will automatically transact.



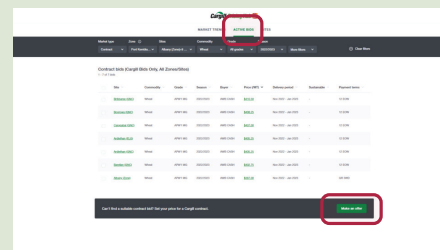
1 You can land on 'Make an offer' screen via one of two ways

Via Customer Hub



Click the Contracts tile on Customer Hub homepage and then select 'Make an offer' from quick links menu in top right corner of screen.

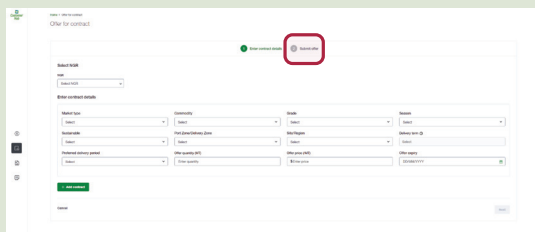
Via Contracts & Via Active Bids



Navigate to Active bids page and click the green 'Make an offer' button.

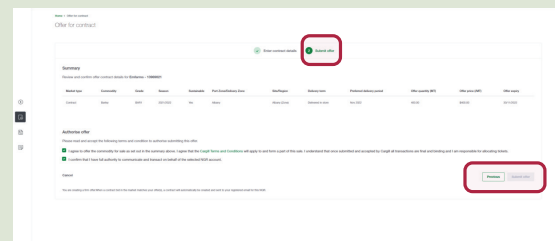
2 Enter details of your contract

If you are signed into the Customer Hub, the 'Offer for Contract' form will open, if not, you will need to sign in first and then the following form will open.



Select your NGR from the drop-down menu and enter the contract details for the offer and click 'Next'.

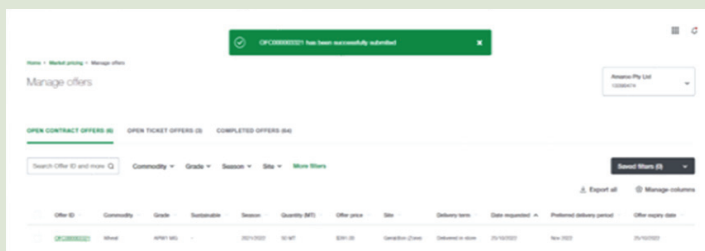
3 Review and submit



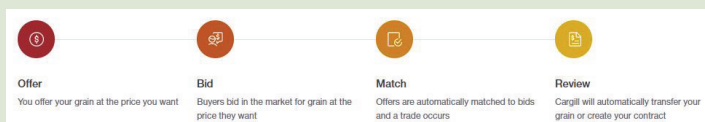
Review the summary details for the offer to ensure they are correct. Once confirmed, read the terms and conditions, and authorise the offer by checking the boxes.

Click 'Submit Offer' to complete the process.

View in 'Manage Offers Screen'



The system will confirm when the offer has been successfully submitted and the offer will appear in the 'Open Contract Offers' tab under the Manage offers screen.



- Offers can be withdrawn up until they have been accepted or they expire.
- If an offer is accepted, you will receive a notification the offer has been accepted.
- A contract will be created and available in the Customer Hub.

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